



Dear DAN-doors customers,

To improve your ability to make contact with the correct person at the DAN-doors Service Department, we are pleased to inform you as follows.

Point of contact for 1st phase assistance

Please contact our Mr. Bent Nielsen, Service Manager, for 1st phase assistance regarding the solving of technical and/or installation issues.

Bent Nielsen has been employed with DAN-doors for 20 years and has a wide experience and knowledge about problem solving and installation techniques.

You can reach Bent Nielsen as follows:

E-mail bn@dan-doors.dk
Telephone +45 87 93 87 22
Cell phone +45 40 90 99 52



Point of contact for 2nd phase assistance

If it is not possible for us to solve your problem via e-mail or telephone easily, DAN-doors will evaluate if it is necessary to send a supervisor to assist you locally.

As before, Mr. Lars Marcussen, our experienced Senior Supervisor, is responsible for travelling around the world to assist our customers locally.

As Lars Marcussen is mostly on sites or travelling, he can only be reached as follows:

Cell phone +45 40 90 99 55

Please only make contact with Lars Marcussen **after** initial contact with Bent Nielsen.

